

ONGOING SAN HEALTH CHECK

BENEFITS

- Installation of the most advanced SAN monitoring and analysis solution available
- Custom program configuration for your SAN
- Formal on-site training sessions for your SAN management staff
- Start-up and then quarterly "Health of the SAN" reports that assess the detailed performance of your SAN, highlight issues, and provide problem analysis for problems found.
- Quarterly detailed review of the monitoring and analysis configuration to allow tuning as your SAN and business needs change
- Your choice of business hour or 24X7 support and maintenance

Deployment of the Finisar Monitoring and Problem Analysis program for your Storage Area Network with quarterly SAN Health Check Services.

Finisar provides the most advanced SAN monitoring and analysis tools available; the same market leading tools that your SAN storage and switch vendors use to develop and support their SAN devices. Finisar also provides expert services to ensure that your monitoring and problem analysis capabilities are brought up to speed as quickly as possible, tuned to your specific configuration now and into the future as your SAN configuration evolves.

This program will free up your SAN management staff to focus on proactive activities such as capacity planning, performance tuning, and new technology research. When a problem is found, it is analyzed and debugged with tools that are unrivaled in the SAN industry. Troubleshooting time is often reduced from hours to minutes.

THIS PROGRAM PROVIDES YOU

- Monitoring and Analysis capability for your SAN management staff that monitors your SAN sites for performance issues and analyzes SAN Health problems
- Unprecedented insight into your SAN.
- Gathered information on how to increase its performance and resilience.
- Identified performance bottlenecks with diagnosis of root causes
- The potential to save hundreds of thousands of dollars in future storage investments and in recovering from unpredictable outages

MONITORING AND ANALYSIS TOOLS USED

(Customized to your SAN configuration)

- NetWisdom SAN Monitoring Portal and Views software
- Xgig Protocol Analyzer and Expert software
- NetWisdom Fibre Channel Probes
- NetWisdom Switch Probes (ProbeV)
- Fiber Taps
- Windows or Solaris server

DEPLOYMENT AND ON-GOING HEALTH CHECK SERVICES

- Installation of the most advanced SAN monitoring and analysis equipment available that will gather and analyze information that no other tools can capture. Installation of solutions that proactively watch trends for performance or device degradation and provide concise information on the discoveries to the SAN management staff
- Custom configuration of the solution to your SAN configuration
- Set up performance/problem monitoring solution custom tuned to your SAN configuration and business needs
- Set up alarm thresholds and performance/problem data logging for the remote monitoring
- Set up multi-level problem analysis trigger events for automatic data capture and analysis based on specific conditions
- Establish baseline SAN performance data for trending
- Formal training sessions for your SAN management staff at your site use of the Finisar solution, tuning of the configuration as the SAN configuration evolves, and problem analysis approaches using Finisar tools
- Start-up and then quarterly "Health of the SAN" reports that assess the detailed performance of your SAN and highlight issues (An example of this report can be downloaded from <http://www.finisar.com/nt/ProSvc.php>)
- Quarterly detailed review of the monitoring and analysis configuration to allow tuning as the Storage Area Network and business needs change
- Includes your choice of business hour or 24X7 support and maintenance
- Option for leased equipment that would minimize upfront capital expense

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